



Client Expectation Form

As we have entered Phase 2, the MillionHair Salon Inc. is implementing the New York State Industry Guidelines and Protocols to safely resume business operations. Please read and observe the following Client Expectations for your upcoming appointment.

- Clients will be required to wear face masks **before** entering the salon and the **duration** of the appointment.
- Face masks will be provided for a nominal fee in the absence of one.
- All clients will provide the receptionist with the required and completed **Client Waiver Form** upon entry.
- Only the **scheduled client** will be provided entry into the salon.
- We are asking all our clients to remain in their cars when they arrive. Each client will need to contact the salon at (716) 632-4246 to inform the staff of their arrival.
- No magazines, food, or liquids will be offered during your appointment.
- We ask that you maintain social distancing requirements when cashing out.
- **Appointments ONLY**, no Walk-Ins at this time.
- Products for purchase will be handled by staff members **ONLY**.